



HEALTH MATTERS

2023, Volume 2





Get Back to Basics With Fitness and Health

We've made fitness and health too complicated. It seems every day there's a new fitness fad, diet, or supplement coming out that is going to make us healthier.

According to the academic journal *The Lancet*, Americans rank 143rd globally for actual participation in physical activity. There are many reasons for this, but one is that the wellness industry makes things more complex than they need to be — mainly to sell products and services.

It's time to go back to basics.

Writer Michael Pollan famously offered this nutrition advice: "Eat food, not too much, mostly plants." Writer and performance coach Brad Stulberg offered up something similar for fitness: "Move your body often, sometimes hard, every bit counts."

With this advice in mind, here are five science-backed principles that you can use to keep healthy and active through the winter:

Walk for overall fitness. Recent research from the *American Journal of Preventative Medicine* that examined nearly 140,000 people in the United States found that doing at least 150 minutes per week of brisk walking was linked to a 20% reduction

in all-cause death. Walking is a simple exercise that can be done almost anywhere. It also provides opportunities for social connections.

Connect with your friends.

Evidence has shown that hanging out with friends and family is good for long-term health. Social connections are associated with improved sleep quality and reduced risk of heart disease and stroke.

Avoid restrictive diets. Diets usually don't work and rarely work well long term. Past dieting is one of the strongest predictors for future weight gain, according to a 2013 study published in *Frontiers in Psychology*. Focus on eating a balanced, nutritious diet with few processed foods and plenty of fruits and vegetables.

Say no to supplements. Most of them don't work and may even cause harm. A 2016 article published in the *Journal of the American Medical Association* referred to more than 20 years of research and found that studies evaluating dietary supplements hadn't found many health benefits.

Build a strength training

routine. In addition to cardio exercise, incorporate simple strength training into your fitness routine to keep your muscles strong. You can do a simple set of exercises right in your home or office that includes pushups, squats, planks, and mountain climbers, to name a few. Talk to your doctor before beginning an exercise routine.



Care Wherever You Are With Teladoc®

Getting the care you need should fit into your busy schedule. As an EmblemHealth member, your plan may include a general telemedicine benefit through Teladoc®. Teladoc offers 24/7 access to virtual health care and medical advice from board certified doctors.

Teladoc doctors are not your regular doctors, but they can help with your non-emergency health needs. Copays may apply for any virtual care you receive.

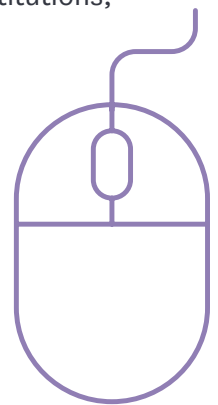
Learn more at emblemhealth.com/virtual-care.

Important EmblemHealth Member Resources

At EmblemHealth, we're committed to supporting you. An important part of that commitment is making sure you're informed about all the resources available to you. This includes:

- Member resources available on our website.
- Your privacy rights.
- Your independent, external appeal rights and how to submit complaints and appeals.
- Your member rights and responsibilities (what we expect from you and what you can expect from us).
- How to find a doctor or hospital.
- How to get a provider directory.
- How to get verbal and written information in your preferred language and using the TTY line.
- Language assistance for you to discuss utilization management and appeal issues.
- Doctor transitions as your child grows.
- What to do if you reach your benefit limit.
- Our care management services, including how to become eligible and how to opt in or out.
- Coordinating your health care.
- Utilization management decisions.
- Our Quality Improvement program.
- Your pharmacy coverage, restrictions and preferences, and pharmacy procedures including limits, exception requests, generic substitutions, therapeutic interchanges, and step therapy protocols.
- How new medical technologies may become a covered benefit.

To learn more, visit emblemhealth.com/healthmatters or call us at the number on your member ID card. You can also request a copy of this information be mailed to you in your preferred language.



Schedule Your Flu Vaccine Now!

This winter, you may have a greater risk of catching and spreading seasonal flu. According to the Centers for Disease Control and Prevention (CDC), the 2022-23 flu season infection rates were back to pre-COVID-19 levels. The 2023-24 seasonal flu vaccine limits your risk of hospitalization if you or a family member catches the flu. Visit your doctor or go to a local pharmacy to get your vaccination.

As an EmblemHealth member, you can visit in-network providers at AdvantageCare Physicians (ACPNY), with 30+ offices across all New York City boroughs and Long Island.* Schedule your flu vaccine appointment today at [acpny.com](https://www.acpny.com), where you can also find the ACPNY location nearest to you.**

**Bronx residents receive care at three locations of BronxDocs, an affiliate of AdvantageCare Physicians. AdvantageCare Physicians and BronxDocs are part of the EmblemHealth family of companies. Other providers are also available in our network.*

***Some members must choose an ACPNY primary care provider (PCP) before making an appointment.*



Your Health, Your Reward

EmblemHealth's Member Rewards Program gives you more opportunities to be rewarded for taking care of your health. Use your rewards for items that promote good health. To register and see what services could earn you rewards, call EmblemHealth Medicare Connect Concierge at **877-344-7364** (TTY: **711**), 8 a.m. to 8 p.m., seven days a week. If registering by phone, you must agree to the terms and conditions during your call. If you want to review them before you call, visit termsandconditions.emblemhealthwellness.com. To get a copy mailed to you, call Medicare Connect Concierge.

To process your reward card for an eligible service, you must register for the program, complete the health service, and the claim or attestation must be received by Dec. 31, 2023. Only one reward can be earned for each service. Your reward card cannot be exchanged for cash. Other limitations may apply. Please allow 8 to 12 weeks after your health service for your reward card to arrive.



Health Matters is published by EmblemHealth to inform members of current health issues and improve the use of services. This publication should not replace the care and advice of your doctor. Always talk to your doctor about your personal health needs. Other providers are available in the network. Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call the EmblemHealth Medicare Connect Concierge number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

Put Your Health in Your Hands With myEmblemHealth

This holiday season, give yourself the gift of staying on top of your health! It's easier than ever to put your health care in your hands by registering for our member portal, **myEmblemHealth**. Simply head to **my.emblemhealth.com**. Select "Register" at the bottom of the screen and fill in the required information. Then, explore all the features of our member portal, where you can:

- Find in-network hospitals and doctors.
- Go paperless.
- Download a virtual member ID card.
- And more!
- View your plan benefits.



Go Paperless

Once you're signed in to the portal, go paperless to view your documents and plan materials as soon as they are available. You will be notified of new communications by email or text message, based on your preferences. Click "My Profile" and select "Go Paperless" under "Communication Preferences."

A Head's Up on Health Assessments

You may have recently been contacted for an in-home or telehealth wellness visit — a no-cost, optional benefit for certain members that is managed by our partners **Signify Health**, **Matrix Medical Network**, and **Care Connectors**. It doesn't impact your health coverage in any way.

Our partners are leading providers of comprehensive wellness visits and care management services that assess health and safety and educate members on managing their own wellness.

During a wellness visit, members can ask questions and discuss any potential concerns.* If you are selected to participate, they will reach out to you to schedule an assessment. There's no need to contact them.

**Wellness visits do not replace care received from a provider. Speak with your doctor about follow-up and further health care decisions.*





Presort
Standard Mail
U.S. Postage
PAID
EmblemHealth

[DEPTCD] [JETPAC]
[FIRSTNAME] [LASTNAME]
[ADDRESS1]
[ADDRESS2]
[CITY], [STATE] [ZIPCODE]



Don't Hibernate: Stay Active During Winter With Neighborhood Care

Do you go into hibernation mode when it is cold outside? It can be hard to stay motivated to exercise in the winter, and a gym membership is not always an option. But with Neighborhood Care, you can find a nearby center or take virtual classes in your own home.* Just because it's cold, doesn't mean you need to stop moving. Staying active is good for your body and mind.

With 14 locations across Brooklyn, Manhattan, Staten Island, Queens, and the Bronx, there are a variety of fitness classes for beginners and advanced, such as Zumba, tai chi, Pilates, self-defense, and more.



Yoga and meditation are good for relaxation and improved physical health, but they can also improve your mental health. Join a class today to help you relax, reduce stress, control anxiety, and promote emotional health.

Neighborhood Care will continue to offer virtual events to bring health and wellness directly to our members and the public, wherever they are located. For more information, visit emblemhealth.com/neighborhood.

**Events are subject to change. All events are free and open to the public, unless otherwise stated in the event description. Registration is required.*